

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 22<sup>nd</sup> day of December' 2020**  
**C.G.No:68/2020-21/ Tirupati Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. V. Venkateswarlu**  
**Sri. R.M.M. Baig**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Technical)**  
**Member (Finance)**  
**Independent Member**

***Between***

K. Lakshmi Devi,  
C/o. M/s. Amulya Animal Feed Industry,  
CTM (P),  
Poolavandlapalli (V),  
Tirupati Road,  
Madanapalli  
Chittoor -Dist

**Complainant**

***AND***

**Respondents**

1. Deputy Executive Engineer/Rurals/Madanapalli.
2. Executive Engineer/O/Madanapalli.
3. Superintending Engineer/O/Tirupati
4. Senior Accounts Officer/O/Tirupati

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**ORDER**

1. K. Lakshmi Devi proprietor of M/s. Amulya Animal Feed Industry filed complaint stating that the department levied huge amount of CC bill of Rs. 2,71,788/- for the months of July and August'2020. Complainant further stated that even the machines have not started until receipt of the CC bill. Hence requested to withdraw the huge amount of CC bill levied by the department.
2. Respondent No.4 submitted in his written submission stating that the HT Sc No. TPT-2577 of M/s. Amulya Animal Feed Industries Mekalavaripalle Madanapalli (M) Chittoor Dt has availed supply with CMD of 108 KVA

under 11 KV voltage potential under HT Cat-III (A) on 04.07.2020. As per the statement of respondents No.1 and 2, the KWH and KVAH abnormal high consumption recorded and variation KWH and KVAH was happened due to DTR internal problems. Hence revision of bill recommended by the respondents No.1 and 2 for the month of July'2020 in respect of said HT SC No. TPT-2577. Respondent No.4 has withdrawn an amount of Rs.1,42,785/- by raising RJ vide RJ No. 26-11/2020 as per recommendation of Respondents No. 1 and 2 the bill was revised as per the specific condition of 4.3.1 Cat-III(A) Industry (General)-HT in Chapter-X of Tariff Order- 2020-21.


3. When secretary of the forum contacted complainant over phone on 07.12.2020 at 1.15 P.M. Complainant expressed her satisfaction in resolving their grievance.
4. In as much as the grievance of the complainant is resolved by the respondents, the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 22<sup>nd</sup> December'2020.

Sd/-                      Sd/-                      Sd/-                      Sd/-  
Member (Technical)    Member (Finance)    Independent Member    Chairperson

**Forwarded By Order**

  
**Secretary to the Forum**

To  
The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.